

OIE Standards and tools on the Quality of Veterinary Services

Evaluation of the Quality and Performance of Veterinary Services using the OIE-PVS Tool

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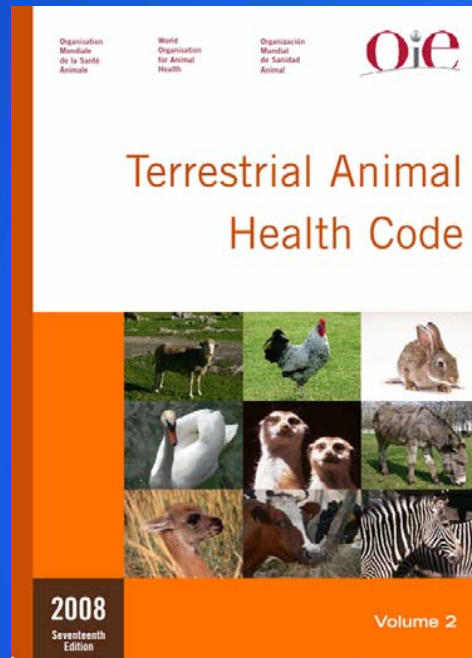
The Quality of Veterinary Services (VS) depend on OIE International Standards

which are

**Official references of the WTO SPS Agreement
Adopted by consensus of OIE Members**

and are available as the

Terrestrial Animal Health Code (the Code)



The TAHC

http://www.oie.int/eng/normes/mcode/en_sommaire.htm

- **Chapter 3.1. – Veterinary Services**
- **Chapter 3.2. - Evaluation of Veterinary Services**

Standards on the Quality of Veterinary Services (VS)

include **fundamental principles** of an

- ethical
- organizational; and
- technical nature

and **VS shall conform** to these principles **regardless** of the political, economic or social situation of the respective country

These OIE standards, contained in Chapter 3.1 of the 2008 TAHC, are

Professional Judgement

Independence

Impartiality

Integrity

Objectivity

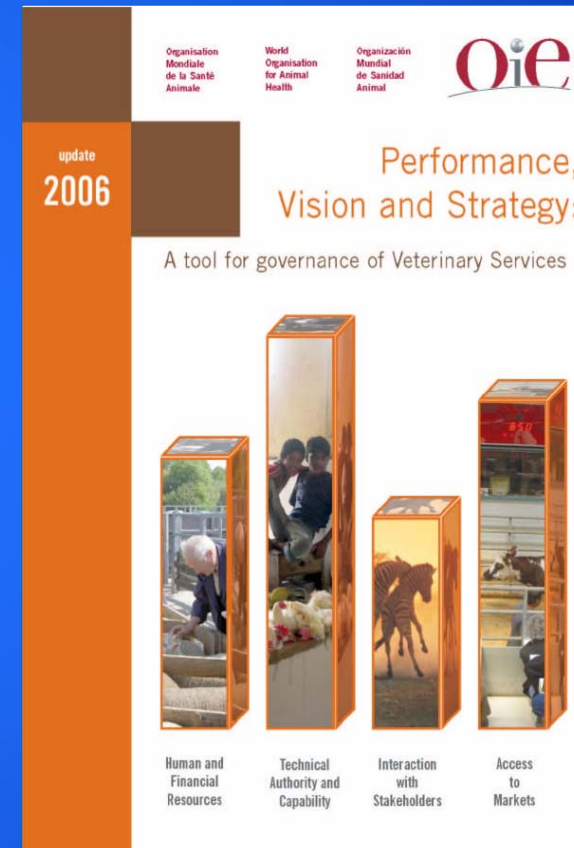
General Organisation and Quality Policy; Procedures And Standards; Information, Complaints And Appeals; Documentation; Self-evaluation; Communication And Human & Financial Resources



**EVALUATION of a VS with regard to
COMPLIANCE
with these FUNDAMENTAL PRINCIPLES
should be based on EVALUATION CRITERIA
as contained in Chapter 3.2 of the TAHC.**

Any such
EVALUATION of
a VS should use
the

**OIE Tool for the
Evaluation of the
Performance of
VS (OIE-PVS
Tool)**



The use of the OIE-PVS Tool

- 1. Self evaluation** performed by internal and/or OIE experts for the purpose of assessing the performance of VS
...process reviewed on a regular basis to monitor improvements
- 2. An evaluation relevant to bilateral negotiations** between trading countries:
 - ... performed at the request of either country
 - ... best done by mutual agreement



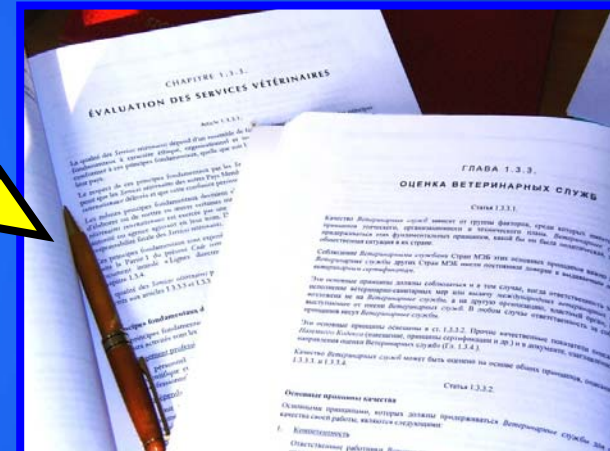
The use of the OIE-PVS Tool

3. An independent **evaluation** that provides a strong legitimization of a **request for national and /or International financing**. Major donors have accepted the use of the OIE PVS Tool and the criteria in the *Code* in the evaluation of performance and priorities of VS, as a prerequisite in helping countries make requests for investment.

Based on OIE Code
Guidelines

Articles 3.2.3 to 3.2.13
evaluation criteria

Article 3.2.14
detailed information

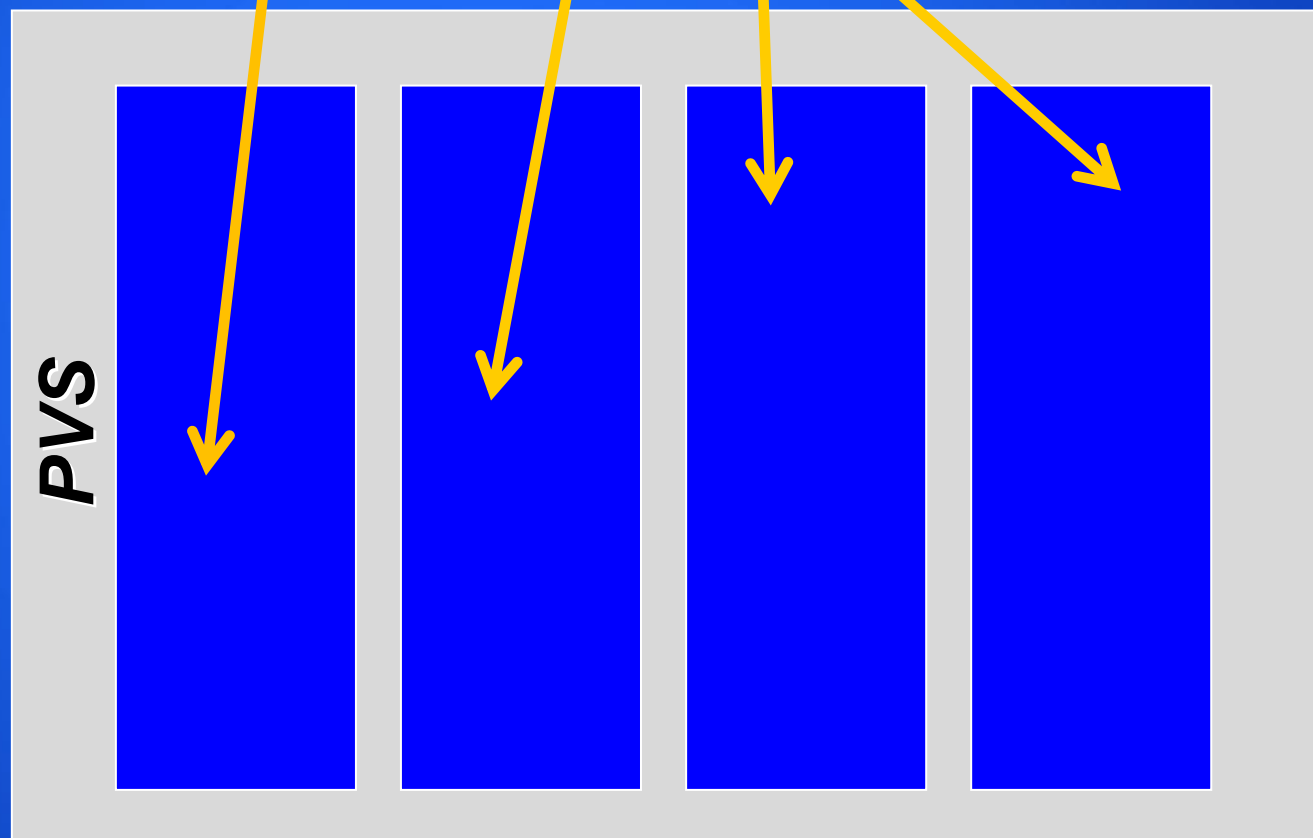




4 Fundamental components

- **Human, physical and financial resources**
- **Technical authority and capability**
- **Interactions with stakeholders**
- **Access to markets**

4 Fundamental components



For each of the **4 fundamental components**, **6 to 12 critical competencies**

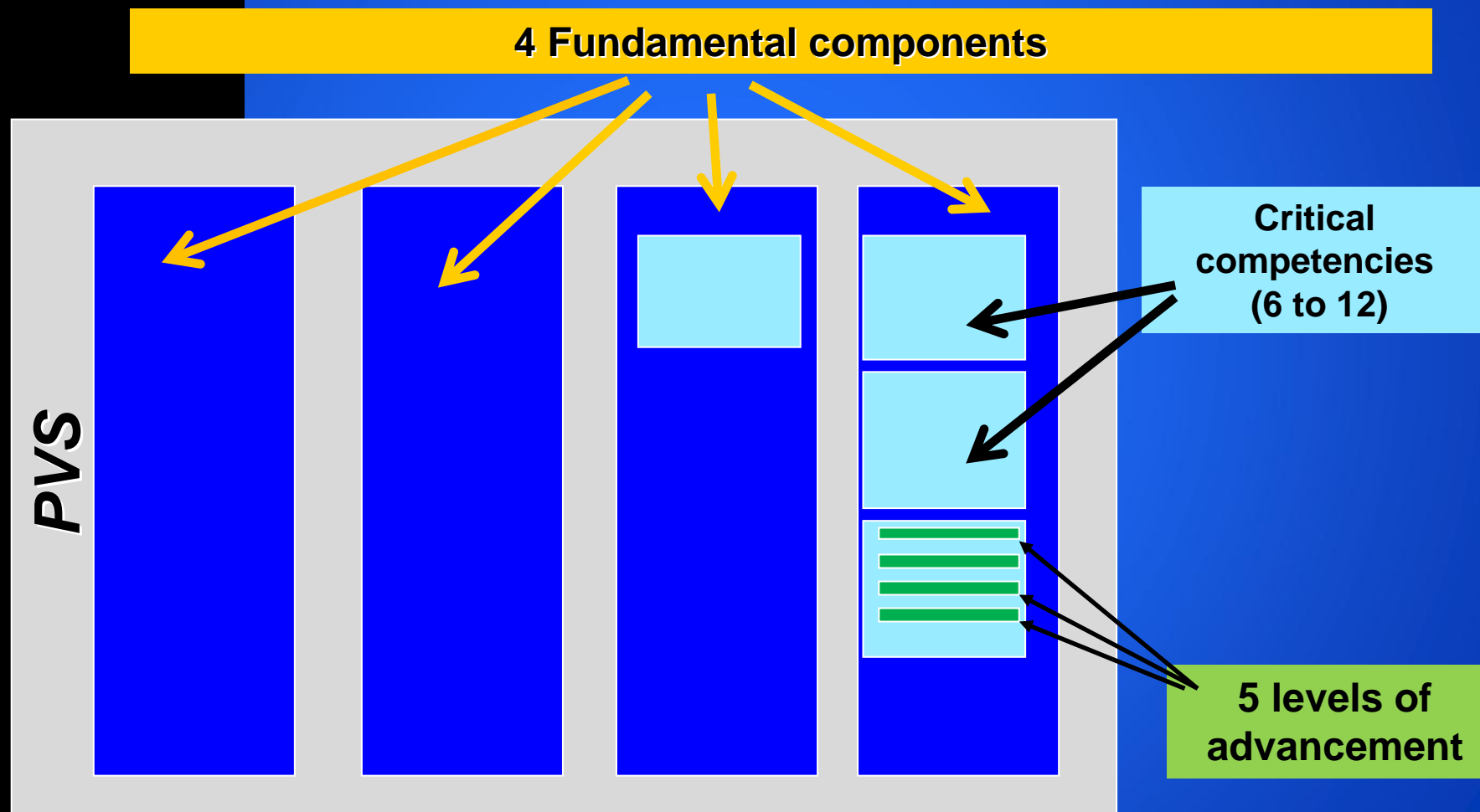
I. Human, physical & financial resources

- Professional and technical staffing of VS
- Competencies of VS
- Continuing education
- Technical independence
- Stability of policies and programmes
- Coordination capability of the sectors and institutions of VS
- Physical resources
- Funding
- Contingency funding
- Capability to invest and grow

Example



The OIEPVS Evaluation Tool





The OIEPVS Evaluation Tool

- ❑ 5 Levels of advancement
- ❑ A higher level assumes compliance with all preceding levels

Level 1
no compliance



Level 5
full compliance with OIE standards



“PVS” tool – an example
L’outils PVS – un exemple

Example

IV. ACCESS TO MARKETS

This component of the evaluation appraises the authority and capability of the VS to provide support in order to access, expand and retain regional and international markets for animals and animal products. It comprises 9 critical competencies

Critical competencies:

IV.6

Traceability

6. Traceability

The authority and capability of the VS to identify animals and animal products under their mandate and trace their history, location and distribution.



The OIEPVS Evaluation Tool

IV-6

Traceability

Activity per Level	Level				
Example	<p>1</p> <p>The VS do not have the capability to identify animals or animal products</p>	<p>2</p> <p>The VS can document the history of some animals and animal products</p>	<p>3</p> <p>The VS have procedures in place to identify and trace selected animals and animal products as required for disease control and food safety purposes, in accordance with relevant international standards</p>	<p>4</p> <p>The VS and their stakeholders have coordinated national procedures in place that can identify and trace animals and animal products as required for disease control and food safety purposes.</p>	<p>5</p> <p>The VS, in cooperation with their stakeholders, carry out audits of their traceability procedures.</p>

Example

1. No training plans
2. Legislative framework.
3. List of animals and animal products able to be traced and means for doing this.
4. Records of trace-backs performed
5. Description of tracing procedures for selected animals and how these comply with international standards (e.g. reports of relevant meetings)
6. Knowledge of international standards (e.g. reports of relevant meetings)
7. Documented results of training programmes
8. Description of national tracing procedures for all animals and animal products
9. Evidence of coordination with stakeholders on traceability programmes
10. Up-to-date database of traced animals and animal products
11. Documented procedures for audit and updating of programmes
12. Documented outcomes of audits and action taken

CRITICAL COMPETENCIES cutting across ALL SECTORS of a country's veterinary services sectors and having a particular relevance regarding **FMD** are:

I. Human, physical & financial resources

- Professional and technical staffing of VS
- Competencies of VS
- Physical resources

II. Technical authority and capability

- Veterinary laboratory diagnosis
- Epidemiological surveillance
- Early detection and emergency response
- Disease prevention, control and eradication


III. Interaction with stakeholders

- Communications**
- Consultation with stakeholders**

IV. Access to markets

- Stakeholder compliance with legislation and regulations**
- Traceability and animal identification**
- Zoning and Compartmentalization**

Steps in an OIE-PVS Evaluation of a VS

- 
- ✓ **Official request from the OIE Delegate to OIE**
 - ✓ **OIE proposes names of experts and dates of mission**
 - ✓ **OIE-PVS Evaluation Mission (*documents and mission*)**
 - ✓ **Draft Report**
 - ✓ **Peer review of Draft Report**
 - ✓ **Country comments on peer reviewed Draft Report**
 - ✓ **Final report to Country (confidential until this stage)**
 - ✓ **Report released to Third Parties only if agreed to by Country**



OIE-PVS Programme Status as per 9 June 2009

OIE Regions	OIE Members	PVS Requests received	PVS Missions done	Reports available (Donors & Partners)	Gap Analysis Requests received
Africa	51	40	36	26	20
Americas	29	17	16	5	2
Asia & Pacific	29	13	12	5	3
Europe	52	12	12	3	3
Middle East	13	12	9	2	2
Total	174	94	85	41	29





OIE-PVS Programme Status as per 9 June 2009

Country Requests for OIE-PVS : Missions completed

- AFRICA:** Algeria, Benin, Burkina Faso, Cameroun, Chad, Cote d'Ivoire, DR Congo, Djibouti, Egypt, Eritrea, Gabon, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, *Liberia, Libya*, Madagascar, Malawi, Mali, Mauritania, Mauritius, Morocco, Mozambique, Namibia, Niger, Nigeria, Rwanda, Senegal, *Somalia*, Sudan, Tanzania, Togo, Tunisia, Uganda, Zambia, *Zimbabwe*
- AMERICAS:** Barbados, Belize, Bolivia, Brazil, Colombia, Costa Rica, Dominican Rep., El Salvador, Guyana, Honduras, Jamaica, Mexico, *Nicaragua*, Panama, Paraguay, Peru, Uruguay
- ASIA:** *Bangladesh*, Bhutan, Brunei, Cambodia, Fidji, Indonesia, DPR Korea, Laos, Mongolia, Nepal, Philippines, Sri Lanka, Vietnam
- EUROPE:** Albania, Armenia, Azerbaijan, Bulgaria, Georgia, Kazakstan, Kyrgyz Rep., Romania, Tajikistan, Turkey, Ukraine, Uzbekistan
- MIDDLE EAST:** *Afghanistan*, Bahrain, Jordan, Kuwait, Lebanon, Oman, *Palestinian A.T.*, Qatar, *Saudi Arabia*, Syria, United Arab Emirates, Yemen
- Liberia etc : OIE-PVS Mission pending*



Conclusion

The application of the OIE-PVS Evaluation tool for veterinary services as a whole, is an important and necessary instrument and step to evaluate the compliance of all countries worldwide with the OIE international standards of quality of veterinary services and to increase capacity building programs when necessary, because **“only one country which does not comply may endanger the entire planet”**
**(Dr. Bernard Vallat,
Director General of OIE - 2007).**

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**THANK
YOU**