World Organisation for Animal Health

DECISION/5/02.07.2025 Publication date of the decision: 07/07/2025

Decision to award

Section I: World Organisation for Animal Health (WOAH) whose statutory name is "Office International des Epizooties"

Address: 12, rue de Prony
Town: Paris
Postal code: 75017
Country: France

Contact(s) point: Procurement Unit
E-mail: WOAH-procurement@WOAH.org

Internet address(es):
Main address: Home - WOAH - World Organisation for Animal Health
Procurement address: Procurement - WOAH - World Organisation for Animal Health

Main activity
International Organisation

Section II: Object

Scope of the procurement

Title: INFRASTRUCTURE AND SECURITY SUPPORT (WOAH ref. IS/NP2025/1)

Type of contract: Services

Short description of the procurement:

The purpose of this negotiation procedure is to identify and select a provider with the relevant competence to ensure WOAH's infrastructure, security and core platforms including WAHIS are actively maintained, monitored, with new infrastructure requirements created and aligned with WOAH Enterprise Architecture. This includes ensuring WOAH have access to technical support services across infrastructure, security and WOAH's core platforms.

Information about lots

This contract is divided into lots: YES

Lot n°	Title
1	Network Management
2	Cloud Infrastructure Management
3	Security Vulnerability Monitoring and Management
4	Data Centre Services
5	WAHIS Support and Maintenance

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Total value of the procurement (excluding VAT):

The estimated budget for this project is as follows:

- Fixed price :

Lot n°	Title	Maximum amount / year
1	**Network Management**	EUR 25 000
2	**Cloud Infrastructure Management**	EUR 60 000
3	**Security Vulnerability Monitoring and Management**	EUR 60 000
4	**Data Centre Services**	EUR 40 000
5	**WAHIS (World Animal Health Information System) Support and Maintenance**	EUR 480 000

- Unit price :

Lot n°	Title	minimum	Maximum / per year
1	**Network Management**	without	EUR 5 000
2	**Cloud Infrastructure Management**	without	EUR 10 000
3	**Security Vulnerability Monitoring and Management**	without	EUR 35 000
4	**Data Centre Services**	without	EUR 10 000
5	**WAHIS (World Animal Health Information System) Support and Maintenance**	without	EUR 120 000

Place of performance: international place (several countries)

Award criteria

For all lots: Criteria 1 Financial and Economic Capacity criteria (5%) will be assessed according to the information provided on Financial and Economic Capacity (Annex C4).

Criteria 2 technical criteria (65%) will be assessed according to the following information provided on their technical offer - Document C7 and D:

For lot 3:

- **Certification and qualification (30%)**
  - Professional certifications and qualifications of the Tenderers and the team members who will be responsible for the execution the project (50%)
  - Team members certificate and qualification of theirs CVs with reference to the project (50%)
- **Quality of reference (30%)**
  - Experience of providing hosted security vulnerability management services (40%)
  - Experience of migrating and on-boarding hosted Secure Operations Centre (SOC) services from another third party (40%)
  - Experience working in English in a multicultural context and Relevance of reference organisations' scope (i.e., with an international dimension) (20%)
- **Quality and relevance of technical offer made therein (40%)**
  - Relevance and adequacy of proposed supplier migration plan (35%)

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- Relevance and quality of the proposed project methodology, and timeline (work plan) (15%)
- Data protection and IT Security questionnaire and IT security policy (ITSP) compliance (50%)

For lot 5:

- **Certification and qualification (30%)**
  - Professional certifications and qualifications of the Tenderers and the team members who will be responsible for the execution the project (50%)
  - Team members certificate and qualification of theirs CVs with reference to the project (50%)
- **Quality of reference (30%)**
  - Experience of providing development technical services (10%)
  - Experience of managing and maintaining hosted technical services (10%)
  - Experience of migrating and on-boarding hosted technical services and custom-built business application from another third party (20%)
  - Experience working in English in a multicultural context and Relevance of reference organisations' scope (i.e., with an international dimension) (10%)
  - Experience of supporting and maintaining a complex custom development platform (25%)
  - Experience of supporting and maintaining a QLIK and GIS (Mapbox) platform (10%)
  - Experience with support and maintenance for similar project Size and Scope (10%)
  - Working with an Agile Methodology (5%)
- **Quality and relevance of technical offer made therein (40%)**
  - Relevance and adequacy of proposed supplier migration plan (35%)
  - Relevance and quality of the proposed project methodology, and timeline (work plan) (15%)
  - Data protection and IT Security questionnaire and IT security policy (ITSP) compliance (50%)

Criteria 3 Financial criteria (30%) will be assessed according to the information provided on their financial offer - Document E

For lot 3 :

- **Fixed price services (60% of the financial criteria) will be assessed on the basis of the following elements :**
  - Cost of the migrating services (30%)
  - Cost of the project phase to deliver the service (30%)
  - Cost of the On-going recurrent / maintenance (40%)
- **Unit costs services (40%of the financial criteria) will be assessed on the basis of an estimate of quantities which has not been communicated to tenderer.**

For lot 5 :

- **Fixed price services (60% of the financial criteria) will be assessed on the basis of the following elements :**
  - Overall cost (maximum global cost) (100%).
- **Unit costs services (40%of the financial criteria) will be assessed on the basis of an estimate of quantities which has not been communicated to tenderer.**

Information about options
Options: NO

Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: NO

Additional information

N/A

Section III: Procedure

Description : *NEGOTIATED PROCEDURE*

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Type of procedure

A negotiated procedure has been followed because WOAH's need cannot be met without adjusting available solutions and the contract cannot be awarded without prior negotiation because of the particular circumstances deriving from its nature, complexity, or legal and financial arrangements or because of associated risks.

Administrative information

N/A

Section IV: Lots 1 and 4 declared unsuccessful

Lot 1: was declared unsuccessful

Lot 4: was declared unsuccessful

Section V: Award of contract

Award of contract: 7 July 2025

Date of conclusion of the contract: At least 15 days after the publication date of the decision to award

Contract period:

For lot 3 :

The Contract is expected to be performed from the signature of the contract.

For lot 5 :
The Contract is expected to be performed from the signature of the contract.

For all lots:

The duration of the contract is one year from the date of the contract's notification.

This contract may be renewed up to three times, the total period (with the renewal if any) of the contract will not exceed 4 years. WOAH to its sole discretion will decide to not renew the contract, without prior notification. If the renewal is not decided WOAH must inform the awarded contractor 3 months before the end of the contract.

Information about tenders

FOR LOT 3

Number of tenders received: 1

- tenders received after the deadline: 0 (disqualified)
- tenders received prior to the deadline : 1 tender (eligible)

FOR LOT 5

Number of tenders received: 1

- tenders received after the deadline: 0 (disqualified)
- tenders received prior to the deadline : 1 tender (eligible)

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Name and address of the contractor(s)

LOT3 :

Official name: LOGIN SECURITE

Address: 199 Bureaux de la Colline
Town: Saint-Cloud
Postal Code: 92110
Country: France
The contractor is a SME: NO

LOT5 :

Official name: KAPELA

Address: 199 Bureaux de la Colline
Town: Saint-Cloud
Postal Code: 92110
Country: France
The contractor is a SME: NO

Information on value of the contract (excluding VAT)

Total value of the fixed price for lot 3 : 59 556 EUR

Total value of the fixed price for lot 5 : 396 210 EUR

Information about subcontracting

LOT 5 :

Official subcontractor's name : EASYTEAM
Address: 199 Bureaux de la Colline
Town: Saint-Cloud
Postal Code: 92110
Country: France

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Section VI: Complementary information

Additional information:

Lot 2 is still being analysed.

Procedures for the review

Review body:

Official Name: **Permanent Court of Arbitration (PCA)**

Address: Peace Palace, Carnegieplein 2
Town: The Hague
Postal code: 2517 KJ
Country: The Netherlands

Phone: +31 70 302 4165
Internet address: Home | PCA-CPA

Emmanuelle Soubeyran

Signer ID: BSUEUOGWAK...
Dr Emmanuelle SOUBEYRAN
Director General

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