Ex Ante Notice
(Intention to conclude)

Section I: World Organisation for Animal Health (WOAH) whose statutory name is “Office International des Epizooties”
Address: 12, rue de Prony
Town: Paris
Postal code: 75017
Country: France

Contact(s) point: Procurement
E-mail: woah-procurement@woah.org

Internet address(es):
Main address: Home - WOAH - World Organisation for Animal Health
Procurement address: Procurement - WOAH - World Organisation for Animal Health

Main activity
International Organisation

Section II: Object
Scope of the procurement
Title: PERFORMANCE OF VETERINARY SERVICES (PVS) PATHWAY INFORMATION SYSTEM

Type of contract: Services agreement

Short description of the procurement: The purpose of the competitive dialogue is to select the Service Provider for the provision of the Performance of Veterinary Services (PVS) Pathway Information System. WOAH Capacity-Building Department (CBD), in charge of the PVS Pathway, seeks to gradually digitalise and automate all its processes, workflows, and data collection and analysis, in order to increase the efficiency and impact of the programme. Indeed, PVS data is cross-cutting in nature and can support Members’ national activities for improvement of disease control and prevention, as well as WOAH programmes (e.g. Official Disease status recognition, Observatory, GBADs, etc.), and international partners’ (e.g. World Bank, FAO, WHO, etc.) initiatives.

The digitalisation will represent a phased automation of the PVS Pathway programme over several years.

The desired final outcome is the development of a comprehensive PVS Pathway Information System. This digitalisation process will need to take into account the evolving needs of stakeholders and plan for future developments and upgrades, in order for the programme to remain adapted to and useful for Members’ priorities. It will need to ensure appropriate links between the various PVS Pathway activities, datasets, workflows, and mission planning processes, as well as with other key WOAH programmes, as relevant.

Given the value and complexity of the qualitative data contained in the PVS Pathway, solutions proposed by experienced service providers are needed to accomplish the project within the dedicated period. In order to achieve this goal, Competitive Dialogue has been chosen to ensure that fit-for-purpose solutions are found to meet users’ and partners’ needs.
Information about lots:
This contract is divided into lots: No breakdown into lots is foreseen. A single contract will therefore be awarded.

Tranches: The contract includes one (1) firm tranche and one (1) conditional tranche

Number and purpose of the planned conditional tranche(s) and additional service(s):

One (1) conditional tranche:

- Conditional Tranche: PVS Evaluation System – Phase 1, Stage 2

Phase 1, Stage 2 of this project focuses on digitalizing data entry forms and report validation processes, enriching the content of the databases with additional reports, enlarging qualitative analyses’ scope, extending user access to additional data and dashboards, and developing the full web portal with customized search and view tool functions.

Six (6) additional services:

- Additional service 1 (or Phase 2): PVS Targeted Support System: PVS Sustainable Laboratories
- Additional service 2 (or Phase 3): PVS Planning System & Gap Analysis
- Additional service 3 (or Phase 4): PVS Pathway Experts Management System
- Additional service 4 (or Phase 5): PVS Baseline Document Form
- Additional service 5 (or Phase 6): PVS Targeted Support System: Other Targeted Support
- Additional service 6 (or Phase 7): PVS Orientation System

WOAH will decide, in its sole discretion, to implement, in parallel or not, the conditional tranche and one or several additional services of the project above listed.

Total value of the procurement (excluding VAT):

- For the Firm tranche: The operation budget of the present consultation (Stage 1 of Phase 1 “PVS Evaluation Database”) is estimated at approximately EUR 570 000 €, excluding taxes.
- For the conditional tranche, no estimate has been established by the WOAH. In fact, all tenderers were given the option of estimating the conditional part.

Place of performance: international place (several countries)

Award criteria
1. Ratio for the technical offer: 70 %
2. Ratio for the financial offer: 30 %

Information about options
Options: None

Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: No

Additional information
Section III: Procedure

Description: Competitive Dialogue

Type of procedure
A competitive dialogue procedure has been followed, as the value of the procurement is likely to exceed EUR 100 000.

WOAH's need could not be met without adjusting available solutions. Due to the specificity of the WOAH PVS System needed, WOAH was unable to define the technical specifications with sufficient precision with reference to a standard, a joint evaluation or technical specification or a technical baseline.

Administrative information

Section IV: Award of contract

Award of contract:

Date of conclusion of the contract: After 17 December 2022

Contract period: The duration of the contract for the Firm Tranche is 12 months from the date of the contract’s notification. The provider must maintain the solution developed in the framework of the project during a guarantee period of 12 months starting from the go-live for each stage of the project. The completion date of the Phase 1 Stage 1 project is provisionally set by WOAH for December 2023.

Information about Applications

Number of applications received: 7 (seven)
- 1 Application received after the deadline: (disqualified)
- 6 Applications received within the deadline: 3 applications was admitted (eligible) and 3 others applications was excluded from the Dialogue

Information about the Intermediate Tenders

Number of Intermediate Tenders received: 2 (two)
- 2 Intermediate Tenders received within the deadline: 2 tenders were admitted and assessed (eligible)
- 1 Intermediate Tender withdrawal

Information about the Final Tenders

Number of Final Tenders received: 2 (two)
- 2 Final Tenders received within the deadline: 2 tenders were admitted and assessed (eligible)

Name and address of the contractor(s)

Official name: SYSREFORMS INTERNATIONAL

The contract has been awarded to a group of economic operator: No the contract is awarded to one company

Address: Office # 8, Hamdan Heights, Islamabad Expressway, Phase 5, Ghauri Town
Town: Islamabad Capital Territory
Postal Code: 46000
Country: Pakistan

The contractor is a SME: no

Information on value of the contract (excluding VAT)

Total value of the contract: EUR 727 000 (firm tranche = EUR 406 000 + conditional tranche = EUR 321 000)
Information about subcontracting

Subcontracting is allowed. The subcontracting rate must not exceed 30% (based on workload or price evaluation).

Section VI: Complementary information

Additional information:

Procedures for the review

Review body:

Official Name: Permanent Court of Arbitration (PCA)

Address: Peace Palace, Carnegieplein 2
Town: The Hague
Postal code: 2517 KJ
Country: The Netherlands

Phone: +31 70 302 4165
Internet address: Home | PCA-CPA