



CBD/DC2022/1

DOCUMENT C: Questions and Answers

This document is established to centralise the responses to all the questions WOAHP receives related to the provision of PVS Pathway Information system competitive dialogue (CBD/DC2022/1).

Updated on : 16/08/22. FINAL VERSION

Questions will be accepted until 15/08/2022. QUESTIONS AND ANSWERS PERIOD IS NOW CLOSED

Section	Question	Answer
Document A - Tender Procedure Rules		
	Given the structure and stated technical specifications, are we limited to working inside the existing WOAHP technical architecture and specifications? As an alternative, would you consider or allow concept notes that describe development and hosting through an outside entity?	Regarding hosting: It is mandatory that the application is hosted within the Microsoft Azure WOAHP environment, not with a third party. Regarding developments: They are the responsibility of the supplier. (See WOAHP IT Standards - 2.1 Description of environment). Unless it's a SaaS solution. These issues can be addressed in the Concept Note (as in section 3.2) where you describe your solutions and competencies, and identify the constraints you perceive with the needs as described. For the dossiers that are retained for the Competitive Dialogue, these issues will be further explored until the best solutions are found to respond to business and IT needs.
2.7 and 2.8	"Sections 2.7 and 2.8 of Document A give conflicting information regarding deadlines for posting questions. In particular section 2.7 specifies 15.08 as a deadline for Q&A, while section 2.8 indicates 10.08." Do we have time until 15.08 for possible additional questions?	Due to the discordance between the dates, applicants will have until 15 August midnight to ask questions. WOAHP will publish all final answers by 16 August.
2.4	Are there any geographical restrictions from where the work can be executed?	No.

4.2	<p>Maximum cost, by user story Overall cost (maximum global cost)'</p> <p>Are the costs of the presented references a determining factor in the financial evaluation of the project?</p>	<p>Section 4.2 refers to the evaluation of Tenders, not the evaluation of applications (Section 3.4). The references will be examined during the evaluation of applications, the first step as described in Section 3.4.</p> <p>The costs of the presented references are not a defined criteria or subcriteria.</p>
1.4	<p>Could you confirm that the contract from this tender will cover only the Firm Tranche, with budget estimation, while the Conditional Tranche will be contracted later if WOAH decides so?</p>	<p>Yes, but budget estimations should be made for both tranches, as stated in section 1.4.</p> <p>Please refer to section 1.4: <i>“The contract includes one (1) firm tranche and one (1) conditional tranche (see Document B: functional Programme, Article 3 for more detailed information on the minimum technical requirements of the tranches). The Firm and Conditional Tranche must be costed by the Tenderers.</i></p> <p><i>WOAH will decide in its sole discretion to implement the Conditional Tranche while Tenderers are committed to the execution of the Firm and Conditional Tranches. Details concerning the timeframes and timelines will be discussed during the Competitive Dialogue.”</i></p>
1.4	<p>Could you confirm that Tenderers should express the interest for both tranches, with an estimation of costs for both Stage 1 (Firm Tranche) and 2 (Conditional Tranche)?</p>	<p>An expression of interest made at this stage is an implicit expression of interest for the Conditional tranche as well. Budget estimations should be made for both tranches, as stated in section 1.4.</p> <p>Please refer to section 1.4: <i>“The contract includes one (1) firm tranche and one (1) conditional tranche (see Document B: functional Programme, Article 3 for more detailed information on the minimum technical requirements of the tranches). The Firm and Conditional Tranche must be costed by the Tenderers.</i></p> <p><i>WOAH will decide in its sole discretion to implement the Conditional Tranche while Tenderers are committed to the execution of the Firm and Conditional Tranches. Details concerning the timeframes and timelines will be discussed during the Competitive Dialogue.”</i></p>
1.4	<p>We understand that Stage 2 is not yet launched. Do you have any idea when and how WOAH will launch it?</p>	<p>More specific information about both Stage 1 & 2 will be provided in the Full Tender requirements dossier, which will be released to the retained Tenderers around 9 Sept 2022 (as stated in Document A, Section 4.1).</p> <p>Details concerning the timeframes and timelines will be discussed during the Competitive Dialogue</p>
Document B – Functional programme		
Chapter 2, Page 3, Paragraph 2	<p>Is it assumed that PDF documents are machine readable (i.e. text can be extracted) or do we need to assume using OCR (optical character recognition) for text extraction?</p>	<p>The tools and solutions you propose in the tendering stage (once an applicant passes this first selection process) will be a main topic of the Competitive Dialogue process.</p> <p>These issues should be addressed in the Concept Note (as in Document A, Section 3.2) where you describe your solutions and competencies, and identify the constraints you perceive with the needs as described. For the dossiers that are retained for the Competitive Dialogue, these issues will be further explored until the best solutions are found to respond to business and IT needs.</p>
Chapter 3, Page 5, Row 1	<p>Will Azure environment be available for development</p>	

	and testing or is it our responsibility to provision one?	Regarding hosting: It is mandatory that the application is hosted within the Microsoft Azure WOAH environment, not with a third party. Regarding developments: They are the responsibility of the supplier. It is under the responsibility to the provider to provision development and testing environment. (See WOAH IT Standards - 2.1 Description of environment). Unless it's a SaaS solution.
Chapter 3, Page 5, Row 2	What exactly are the data sources? How will data arrive and in what format?	Please refer to Chapter 1 Introduction and find some examples of reports here: https://www.woah.org/en/what-we-offer/improving-veterinary-services/pvs-pathway/evaluation/pvs-evaluation-reports/ Source data ("evidence" in a report) is not to be exploited at this stage. The .pdf reports themselves are the data. Please refer to Chapter 2, Page 6, Row 1, user story: "PVS Data is available for analysis in structured transactional databases" on the format. Access to data and documents will be assigned only to the contracted Service Provider.
Chapter 3, Page 7, Row 2	"The needs of countries with different technological resources have to be considered (e.g some may not have sufficient bandwidth, so offline automated data migration should be maintained a functionality)" Are there other limitations we should be aware of that may impact our proposal?	Please refer to Chapter 2, Page 6, Row 1, user story: "PVS Data is available for analysis in structured transactional databases". Trilingual data mapping will need to be considered. Chapter 1 Page 3, Paragraph 3 includes other elements to consider. Each User Story presents the general outline of all limitations. More specific information will be provided in the Full Tender requirements dossier, which will be released to the retained Tenderers around 9 Sept 2022 (as stated in Document A, Section 4.1).
Chapter 3, Page 7, Row 1	API + Interoperability with major WOAH datasets (e.g Status, Observatory, WAHIS' from Document B.3, table 2, row 6. Could we get additional information about these datasets?	Please find the links to these programmes here: https://www.woah.org/en/what-we-do/animal-health-and-welfare/official-disease-status/ https://www.woah.org/en/what-we-do/standards/observatory/ https://wahis.woah.org/#/home
Chapter 4, Page 11, Row 3	'Report development process is automated and digitalised' 'Report validation process is automated and digitalised' from Document B.4, table 3, row 10 What exactly is the process?	More specific information, including the process workflow, will be provided in the Full Tender requirements dossier, which will be released to the retained Tenderers around 9 Sept 2022 (as stated in Document A, Section 4.1).

Document B	Can we transmit the document electronically instead of on USB stick as the latter potentially incurs security threat?	Please refer to point 3.2."Required application documents" of the Document A & Annexes – Tender procedure rules : The electronic copies should be on USB.
IT Standards 2. Objectives and overall expectations	User Management should be done through existing WOAHA applications - does it mean we need to integrate with the PHP application? Does the current system have an API?	This means that user management will be done within the Azure AD universe in which the information system that will be developed will be hosted. For the moment, the system that exists is a database without API and is not hosted in the Azure AD. Interoperability should be ensured with others WOAHA applications existing in the Azure AD universe like the CRM, WAHIS, Status, etc.
Annex B1 - Section 4 Web Standards	Is there restriction to use WordPress and PHP for the new login page and data viewer?	No restrictions as long as the ergonomics of the application is ensured.
User Story "PVS Data is available for analysis in structured transactional databases", (Page 6)	Web Portal must support multilanguage layout, reporting solutions (Power BI) must support multilanguage layout or just multilanguage data filtering?	It must support both multilanguage layout and multilanguage data filtering, however, on different timeframes. The multilanguage layout is critical for Stage 1. Focus on the English version of the Web Portal in the development stage will be used for testing, then other languages based on ENG version. For Power BI, the reports should be in English only for Stage 1. FR and SP will follow in subsequent stages and phases. Related to multilanguage data filtering, please see the User Story "PVS Data is available for analysis in structured transactional databases", (Page 6) for more details about our need to understand from Tenderers the feasibility of including additional language PVS reports (e.g. source data in ENG, FR, and SP) in the dataset in Stage 1, 2, or subsequent phases.
User Story "Qualitative (text-based) analysis and dashboards/charts are available to authorised users, considering analysis type" Page 7	What kind of reports/dashboards should be developed, number of reports estimation for both Stage 1 (Firm Tranche) and 2 (Conditional Tranche)?	Please refer to Stage 1 User Story "Qualitative (text-based) analysis and dashboards/charts are available to authorised users, considering analysis type" (Page 7): "Strengths, weaknesses, and recommendations of the PVS relevant CC to "One Health" thematic analysis from 2014-2019 and 2022-2023 PVS Evaluation and Follow-up reports (from ~55 ENG reports; using standardised report template since 2013) to be analysed." We rely on the Tenderers to advise on the feasibility of the breadth of the analysis during the Concept Note submission, the Competitive Dialogue, and the Tenders submitted. This analysis will have high-impact and consequence for WOAHA, its Members, and its Partners and therefore should be rigorous. The analysis will fill a global need to extract more meaning and insight from country competency assessments (e.g., PVS, JEE, SPAR, etc.) currently structured around critical competencies (e.g. surveillance, biosafety, zoonotic diseases) to learn more about the cross-cutting strengths, weaknesses, and recommendations for prioritisation and funding decision making. These issues can be addressed in the Concept Note (as in section 3.2) where you describe your solutions and competencies, and identify the constraints you perceive with the needs as described. More specific information will be provided in the Full Tender requirements dossier, which will be released to the retained Tenderers around 9 Sept 2022 (as stated in Document A, Section 4.1). For the dossiers that are retained for the Competitive Dialogue, these issues will be further explored until the best solutions are found to respond to business and IT needs.

Document B	Who would be responsible for testing, what kind of testing (unit, integration, feature, system, e2e etc.) would be needed?	All tests are required and the service provider is expected to carry out all of them before delivery of any feature. WOH staff will carry out quality control and business tests (UAT) on the functionalities delivered after the service provider has certified that they have carried out all the tests at their level.
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